

27%

of employees in the UK have experienced workplace bullying or harassment 53%

of those bullied or harassed in the last three years did not report it 25%

admit to taking their frustrations out on customers

# WORKPLACE CONFLICT IS COSTING UK BUSINESSES £28.5 BN

THAT'S JUST OVER **£1,000 PER EMPLOYEE** 



CREATE...

BETTER BUSINESS
BEHAVIOURS THROUGH
THE PREVENTION OF
WORKPLACE BULLYING



### WORKPLACE BULLYING AWARENESS WORKSHOP

Promote positive behaviours and protect your workers from the harm of workplace bullying

#### WHAT YOU'LL LEARN...

- Definitions of bullying, cyberbullying and harassment
- Overview of current legislation
- Different forms and behaviours that bullying can take in the workplace
- Remote working: what makes cyberbullying different?
- The bullying relationship what makes someone bully?
- Professional, personal and emotional impact of being bullied in the workplace
- Being an Active Upstander
- Current best practice for organisations

3 HOURS ONLINE DELIVERY UP TO 15 ATTENDEES

£1,500 + VAT

#### **GET IN TOUCH**

Website: <a href="https://www.conductchange.co.uk">www.conductchange.co.uk</a>
Email: nicki@conductchange.co.uk

Mobile: 07921 264920



A really great day, lots of thought provoking content. Would highly recommend all businesses who care about their people attend this course! All my team had a super day



## WORKPLACE BULLYING PREVENTION WORKSHOP

Explore the indicators and impact of workplace bullying at an organisational level. Consider strategies and actions that can be taken to improve conduct and culture.

#### WHAT YOU'LL LEARN...

- How conduct drives culture
- External influences on organisations
- Internal indicators of bullying
- Impact at an organisational level
- Failures in current approaches
- Systemic and process driven bullying
- Focus on prevention using the 3Rs Model of Dynamic Conduct Change™
- Recognising behaviours and exposure at an individual level
- Resolution through early interventions
- Recovery what to consider for individuals and organisations

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Great session and found the practical, skills based approach really helpful. Along with a values based approach, having concrete skills that I can implement right away is one of the most important things for me to get from training and you absolutely delivered on both



#### **ABOUT CONDUCT CHANGE**

<u>Conduct Change</u> provides consultancy, coaching and training solutions rooted in the prevention of workplace bullying.

Our work is underpinned by our unique <u>3Rs Model of Dynamic</u> <u>Conduct Change™</u> - Recognise; Resolve and Recover; developed in partnership with academics and experts whose work focuses on prevention and resolution of workplace bullying.

#### WHAT WE OFFER

#### **TRAINING**

Our <u>training</u> solutions are rooted in the prevention of workplace bullying. Our flagship programmes on Awareness and Prevention are available online and in person.

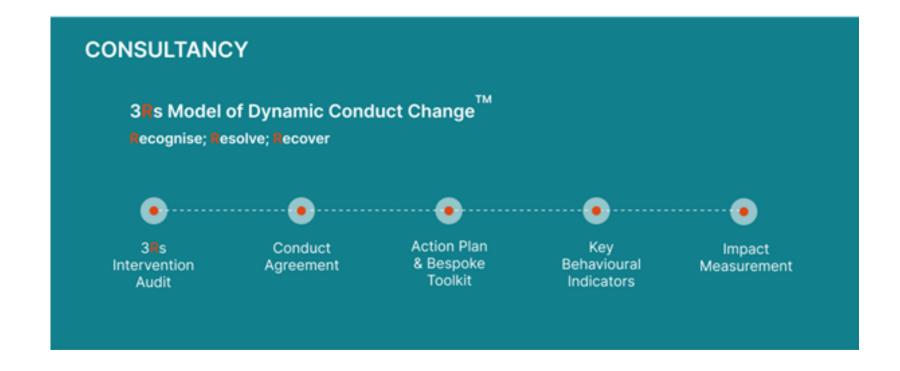
We also offer bespoke in-house training to meet your needs.

#### **COACHING**

<u>Coaching</u> solutions for your organisation suitable for both early intervention and recovery.

#### **CONSULTANCY**

Our <u>consultancy services</u> provide frameworks and solutions that are underpinned by our work in workplace behavioural development, rooted in the prevention of workplace bullying. These help our clients deliver on their goals and aspirations by focusing on behaviour change to drive and unlock performance.



#### **KEYNOTE SPEAKER**

Nicki Eyre, Founder and Managing Director of Conduct Change is available to book as a <u>keynote speaker</u> on the topic of workplace bullying. She regularly speaks both in the UK and internationally through a range of media.

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